

# Getting Started with Home Delivery from the Express Scripts Pharmacy<sup>SM</sup>

## Online access to savings and convenience

Whether you are viewing the member website or using the Express Scripts mobile app\*, you can easily manage your home delivery prescriptions:

- Check order status
- Refill and renew prescriptions
- Check prices and coverage
- Find convenient pharmacies
- View your Rx claims and balances
- Pay your balance using a variety of payment options
- View our therapeutic resource centers for information
- And much more

### To access the member website ...

Login to **express-scripts.com** (Register if it's your first visit. Just have your member ID or SSN handy.)

### If you have a NEW prescription ...

**Get started** by contacting your doctor to request a 90-day prescription that he or she can ePrescribe directly to Express Scripts

**Or** print a form by selecting “Forms” or “Forms & Cards” from the menu under ‘Benefits,’ print a mail order form and follow the mailing instructions.

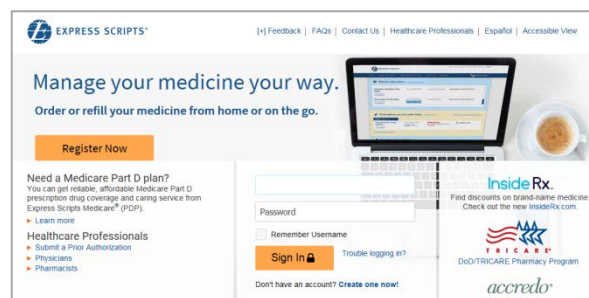
**Or** call us and we'll contact your doctor for you.

*Please allow 10 to 14 days for your first prescription order to be shipped.*

### If you have a prescription ...

**Check Order Status** online or using our app to view details and track shipping.

**Transfer retail prescriptions to home delivery.** Just click **Add to Cart** for eligible prescriptions and check out. We'll contact your provider on your behalf and take care of the rest. Check **Order Status** to track your order.



### Forms & cards

To mail in a prescription your doctor has already written:

- 1 Print a mail order form by [clicking here](#).
- 2 Mail your prescription(s) along with completed form to the address provided on the mail order form

| Recent Order Status                                                               |                      |         |                                                                            |
|-----------------------------------------------------------------------------------|----------------------|---------|----------------------------------------------------------------------------|
| Toprol XL 200 mg tablet<br>200 mg, brand<br><a href="#">View details</a>          | Rx #: 123            | Chris   | <b>Address Verification Required</b>                                       |
| Harvoni 90-400 mg tablet<br>90 mg - 400 mg, brand<br><a href="#">View details</a> | Accredo Rx #: 297-44 | Vanessa | Shipped on XX/XX/XXXX<br><a href="#">Tracking # 9374523164600649233480</a> |

| Prescriptions You Can Order Today                                             |                                                   |                                                              |                                                          |
|-------------------------------------------------------------------------------|---------------------------------------------------|--------------------------------------------------------------|----------------------------------------------------------|
| Chris                                                                         |                                                   |                                                              |                                                          |
| Omeprazole dr 10 mg capsule<br>10 mg, generic<br><a href="#">View details</a> | Rx #: 123<br>90-day supply<br>2 refills remaining | Refill past due<br>You may be running low on this medication | <input checked="" type="checkbox"/> Prescription in cart |

**Refill and Renew Prescriptions** for yourself and your family while online or while using our app. Just click **Add to Cart** for eligible prescriptions and check out. We'll contact your provider on your behalf, if renewals included, and take care of the rest.

\* You can search for “Express Scripts” in your app store and download it for free. Then register, if first visit, or login.